Academic Year 2020-21

2.7.1: STUDENT SATISFACTION SURVEY

FEEDBACK ANALYSIS

https://www.sangamuniversity.ac.in/iqac.php

Sangam University, Bhilwara's intrinsic feedback system corrects itself on a regular basis through feedbacks/surveys. One of these surveys is the Students Satisfaction Survey (SSS). This survey mostly uses the NAAC-recommended questionnaire. The organization of survey, guidelines, questionnaire and the results are provided as follows.

Overall Score- 2.89

Having the continuous efforts put by institute, a average rating of 2.89 has been recorded from the overall response to good quality of teaching, placement and teaching and mentoring process.

Criterion II Teaching – Learning and Evaluation and Evaluation

Student Satisfaction SurveyKey Indicator -
2.7.1

- Includes the questionnaire suggested by National Assessment and Accreditation

  Council(NAAC)

- Survey is conducted by Google form

Guidelines:

This survey aims to upgrade the quality in higher education.

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Total 343 participants responded to the survey. Response to 16 questions were collected. The student satisfaction survey has a standard rating weightage system which is given below. The survey is carried out at a university level for all the programmes.

0	1	2	3	4
Poor	Fair	Good	Very Good	Excellent

Student Satisfaction Survey
Institutional Performance

Questionnaire

* Required

Email *

Your email

School *

- School of Management Studies
- School of Legal Studies
- School of Basic & Applied Sciences
- School of Arts & Humanities
- School of Pharmacy
- School of Agriculture
- School of Engineering & Technology
- School of Vocational Studies

Year *

- I
- II
- III
- IV
- V

1. **How do you rate Programme in terms of the curriculum syllabi in different semesters?**

4- Excellent

3- Very good

2- Good

1- Fair

0- Poor

2. **How do you rate the quality and relevance of the courses included in the curriculum?**

4- Excellent

3- Very good

2- Good

1- Fair

0- Poor

3. **How do you rate courses in terms of their relevance to the latest and/ or future technologies?**

4- Excellent

3- Very good

2- Good

1- Fair

0- Poor

4. **How much of the syllabus was covered in the class? ***

4- 85 to 100%

3- 70 to 84%

2- 55 to 69%

1 - 30 to 54%

0 - Below 30%

5. **How well did the teachers prepare for the classes? ***

4 -Thoroughly

3- Satisfactorily

2- Poorly

1 - Indifferently

0 - Won't teach at all

6. **How do you rate the availability of the text and reference books in the library?**

4- Excellent

3- Very good

3- Good

2- Fair

1- Poor

7. **What percentage of teachers use ICT tools such as LCD projector, multimedia etc, while teaching. ***

4 -Above 90%

3- 70-89%

2- 50 -69%

1 -30-49%

0 - Below 29%

8. **How well were the teachers able to communicate? ***

4 -Always effective

3- Sometimes effective

2- Just satisfactorily

1 - Generally ineffective

0 - Very poor communication

9. **How do you rate University activities that help in getting jobs and placements?**

4- Excellent

3- Very good

2- Good

1- Fair

0- Poor

10. **The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. ***

4 -Regularly

3- Often

2- Sometimes

1 - Rarely

0 - Never

11. **The teaching and mentoring process in your institution facilitates you in cognitive, social and emotion growth.** *

4 -Significantly

3- Very well

2- Moderately

1 - Marginally

0 - Not at all

12. **The institution provides multiple opportunities to learn and grow.** *

4 -Strongly agree

3- Agree

2- Neutral

1 -Disagree

0 - Strongly Disagree

13. **Teachers encourage you to participate in extracurricular activities** *

4 -Strongly agree

3- Agree

2- Neutral

1 -Disagree

0 - Strongly Disagree

14. **Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.** *

4 -To a great extent

3- Moderate

2- Somewhat

1 -Very little

0 - Not at all

15. **How do you rate the transparency of the evaluation system in the University?**

1

2

3

4

16. The overall quality of teaching-learning process in your institute is very good. *
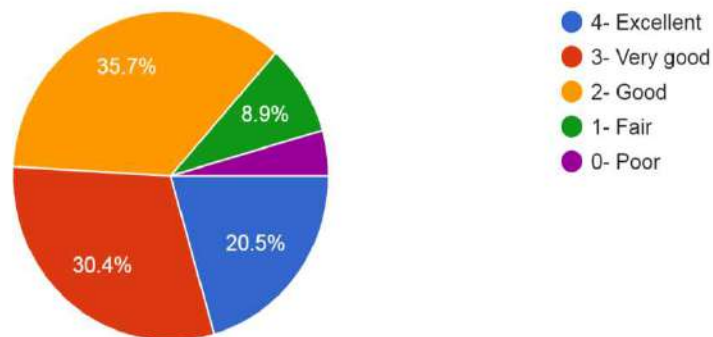
4 -Strongly agree

3- Agree

2- Neutral

1 - Disagree

0 - Strongly disagree
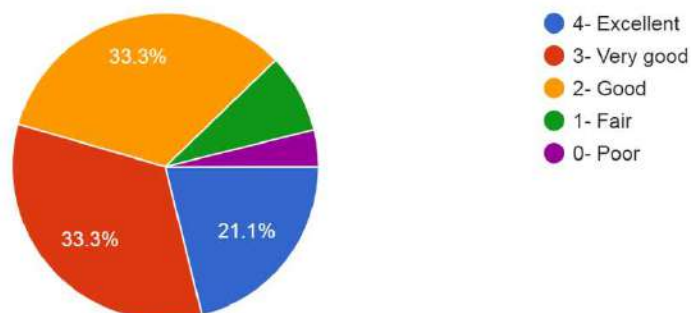
The response to the SSS is as follows:-

How do you rate Programme in terms of the curriculum syllabi in different semesters?
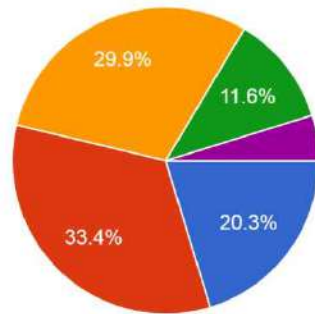336 responses

How do you rate the quality and relevance of the courses included in the curriculum?
336 responses

How do you rate courses in terms of their relevance to the latest and/ or future technologies?
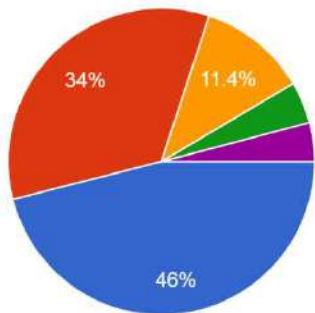335 responses

- 4- Excellent
- 3- Very good
- 2- Good
- 1- Fair
- 0- Poor

29.9%
11.6%
33.4%
20.3%

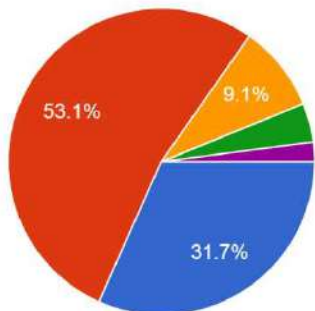## How much of the syllabus was covered in the class?
341 responses

- 4- 85 to 100%
- 3- 70 to 84%
- 2- 55 to 69%
- 1 - 30 to 54%
- 0 - Below 30%

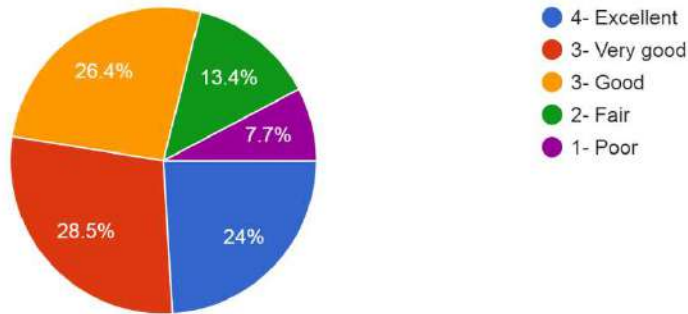34%
11.4%
46%

How well did the teachers prepare for the classes?
341 responses

- 4 -Thoroughly
- 3- Satisfactorily
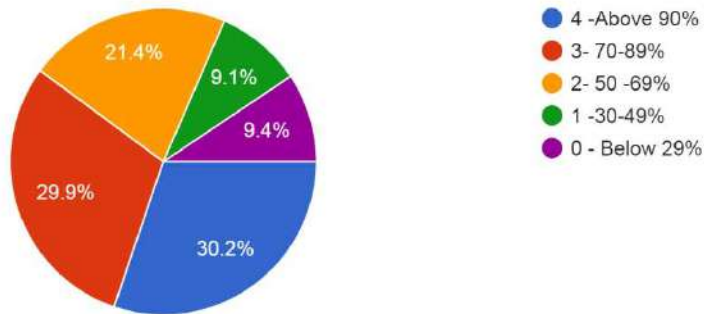- 2- Poorly
- 1 - Indifferently
- 0 - Won't teach at all

53.1%
9.1%
31.7%

How do you rate the availability of the text and reference books in the library?

337 responses

- 4- Excellent
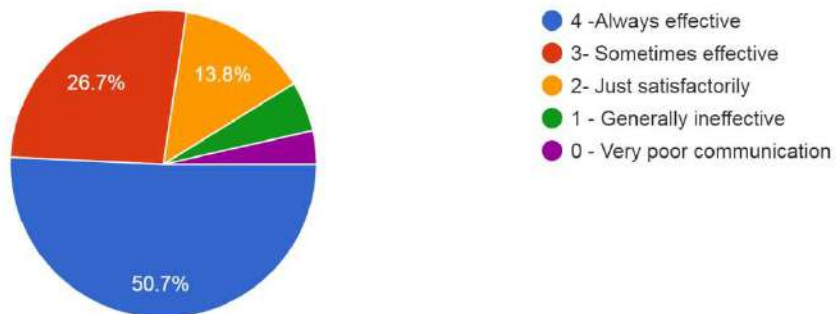- 3- Very good
- 3- Good
- 2- Fair
- 1- Poor

26.4% 13.4% 7.7% 28.5% 24%

What percentage of teachers use ICT tools such as LCD projector, multimedia etc, while teaching.

341 responses

- 4 -Above 90%
- 3- 70-89%
- 2- 50 -69%
- 1 -30-49%
- 0 - Below 29%

21.4% 9.1% 9.4% 29.9% 30.2%

How well were the teachers able to communicate?

341 responses

- 4 -Always effective
- 3- Sometimes effective
- 2- Just satisfactorily
- 1 - Generally ineffective
- 0 - Very poor communication

26.7% 13.8% 50.7%

How do you rate University activities that help in getting jobs and placements?

333 responses
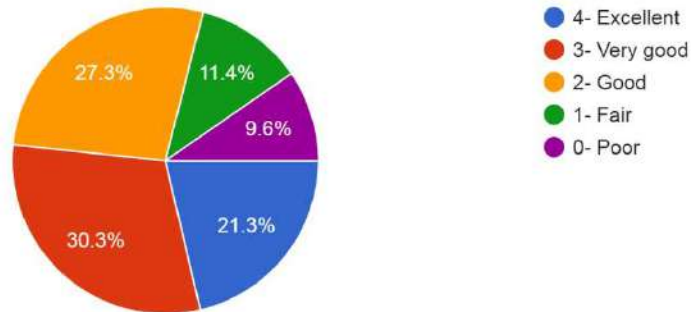
- 4- Excellent
- 3- Very good
- 2- Good
- 1- Fair
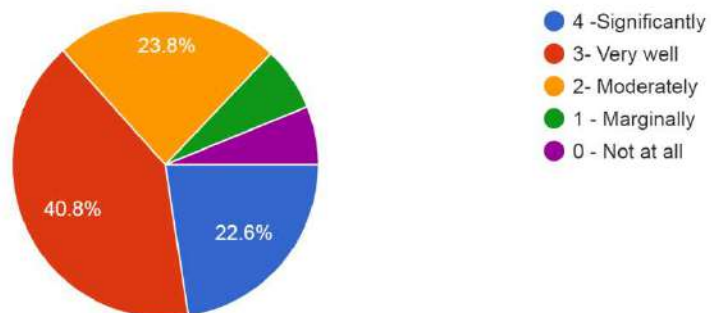- 0- Poor

Pie chart values: 27.3%, 11.4%, 9.6%, 21.3%, 30.3%

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
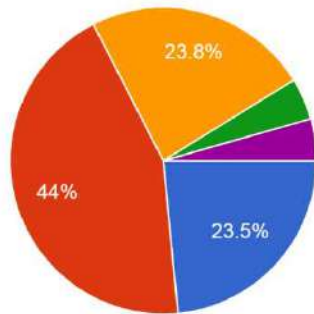
341 responses
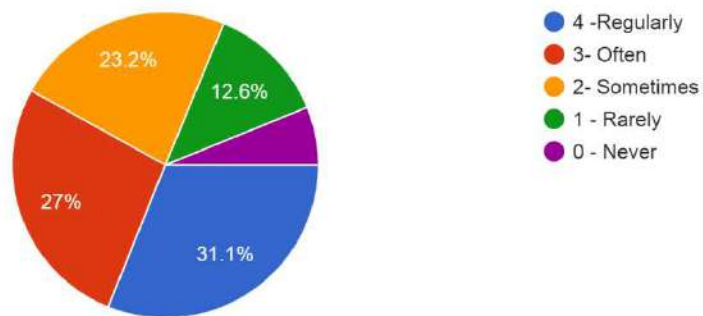
- 4 -Regularly
- 3- Often
- 2- Sometimes
- 1 - Rarely
- 0 - Never

Pie chart values: 23.2%, 12.6%, 31.1%, 27%

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotion growth.

341 responses

- 4 -Significantly
- 3- Very well
- 2- Moderately
- 1 - Marginally
- 0 - Not at all

Pie chart values: 23.8%, 40.8%, 22.6%

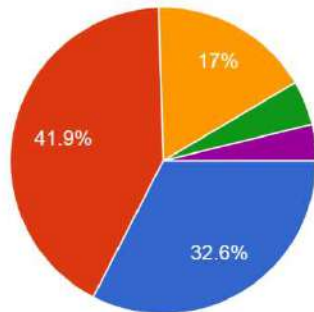## The institution provides multiple opportunities to learn and grow.

341 responses

- 4 -Strongly agree
- 3- Agree
- 2- Neutral
- 1 -Disagree
- 0 - Strongly Disagree

23.8%
44%
23.5%

Teachers encourage you to participate in extracurricular activities
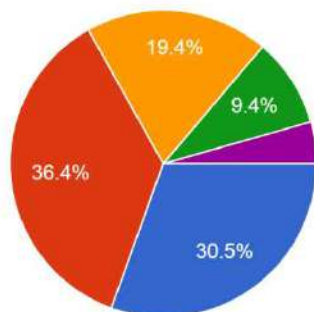
341 responses

- 4 -Strongly agree
- 3- Agree
- 2- Neutral
- 1 -Disagree
- 0 - Strongly Disagree

17%
41.9%
32.6%

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

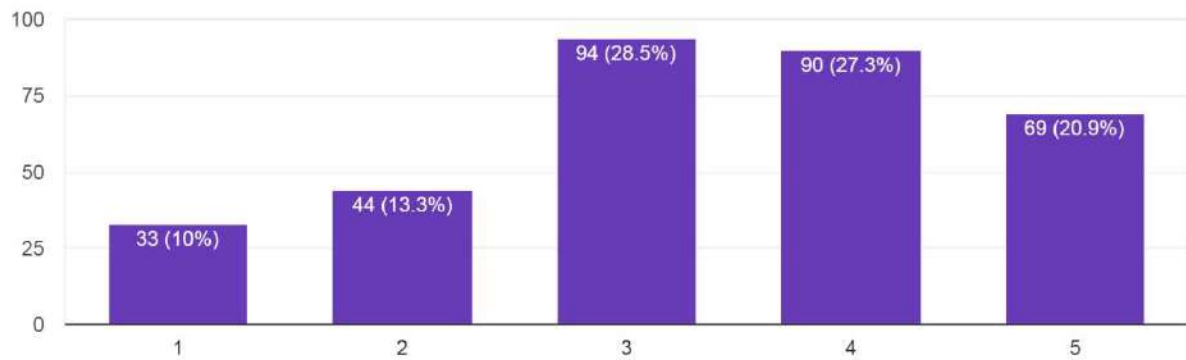341 responses

- 4 -To a great extent
- 3- Moderate
- 2- Somewhat
- 1 -Very little
- 0 - Not at all

19.4%
9.4%
36.4%
30.5%

How do you rate the transparency of the evaluation system in the University?

330 responses

The overall quality of teaching-learning process in your institute is very good.

341 responses

- 4 -Strongly agree
- 3- Agree
- 2- Neutral
- 1 - Disagree
- 0 - Strongly disagree